



"Tolerance, inter-cultural dialogue and respect for diversity are more essential than ever in a world where peoples are becoming more and more closely interconnected."

—Kofi Annan, Former Secretary-General of the United Nations

"No culture can live, if it attempts to be exclusive."

—Mahatma Gandhi

Life is plurality; death is uniformity

Be the difference

"Chris is a master facilitator and coach. He has the special ability of drawing the best out of people, no matter who they are and what they do"

"Chris brings his vast experience and knowledge of cross cultural engagement to the classroom in ways that challenge, engage and motivate learners".

"Learning with Chris is a delightful experience. His subject knowledge, workshop design, facilitation skills and humour are a proven recipe for success"

"The ultimate practitioner, Chris can take the most complex theory and apply it to everyday situations"

**FOR MORE INFORMATION
CONTACT:**

Chris Pullenayegem

141 Bernard Ave,
Richmond Hill, ON L4C 9Z6
Tel: 905 787 8532
Mobile: 647 993 3871
chrispullenayegem@gmail.com

Be the difference

DIVERSITY IS A GIFT:

- Embrace it
- Celebrate it
- Engage it

**CULTURAL DIVERSITY
TRAINING AND COACHING**

Employees who are cross-culturally competent give your organization a competitive advantage, whatever your industry may be. In our global interconnectedness, not having the right tools to engage culture is a clear disadvantage and an organizational liability.

Often cultural differences divide. But cultural diversity is a gift to be embraced and engaged. Doing this in a way that enriches your organizational culture requires proficiency, patience and practice. Let us help you in your journey.



Cultural Diversity Training and Coaching

CULTURAL COMPETENCE

Is a lack of cultural sensitivity causing:

- Conflict within your organization?
- Ineffectiveness and irrelevancy?
- Frustration and stress?
- Misunderstanding between board, management and staff?

Or have you recognized the need to take your organizational stakeholders through cross-cultural training but never had the chance to do it?

Cross cultural competency training is what we offer: practical, hands-on training that will increase your organization's internal and external effectiveness by providing tools and "know-how" for individuals to engage with the cultural diversity that is our present reality.

Ours is not just knowledge transference. Designed on an **adult education format**, our curriculum brings together knowledge and experience in a way that helps participants learn transformatively*.

Cross cultural awareness and competence contributes to a productive and pleasant working environment. It also helps employees understand and navigate the inter-personal dynamics that play out in the organization.

*learning for change

LOGISTICS

A full course consists of six learning workshops (modules) that may be taken over two full days. Practical in-class assignments done individually and in small groups, reinforce the learning process and helps participants apply what they learn immediately.

We can tailor our modules to meet your particular organizational need.

A maximum of 30 participants per course is recommended. Each participant will receive a workshop manual packed with resources and material.

COACHING

The modular learning may be further enhanced by regular coaching of a diversity champion in your organization. This reinforces the learning process by creating intentional pathways to apply the principles learned.

COST

Costs are reasonable and charged per course. We offer a discounted price to not-for-profit organizations. For a quotation, please contact:

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MODULES

Understanding culture

Cultural dissonance; cause of conflict

Cross cultural communication

Perception and culture

Interpreting demographic trends

World view and cultural orientation

We also conduct intercultural competency audits and assessments

Be the difference